



Senchant's Art of Teaching

520-522 Washington Street

617.835.3500

Canton, MA. 02021-3034

Senchant.com

Policy & Rates

Enrollment/Payment:

- Senchant's Art of Teaching is a year-round private music lesson service offering world class music instruction by the area's finest and most experienced teachers.
- Enrollment is ongoing and students can begin lessons any time per teacher availability.
- Prospective students may enjoy 25% Off their first month of tuition prior to enrolling.
- The 25% Off Monthly Tuition (or Trial Offer) must be used within a 30 day period.
- If students wish to continue after the completion of their trial offer, a refundable \$119.00 two week deposit, plus the prorated 30 minute or 60 minute rate per calendar week is due at the end of the 4th lesson.
- Bigger discounts are offered for 3, 6 or 12 month packages and First Responders.
- Moving forward, each next tuition payment is due by the 1st of the following month. Auto billing is scheduled on the 17th.
- Tuition covers your agreed upon and scheduled time of 30 minute or 60 minute lessons with a committed and dedicated teacher. This tuition is paid forward to secure agreed upon time slots for the upcoming month.
- Tuition is due no later than the 1st or it is considered late and automatically assessed a \$50.00 late fee. ACH will avoid any late fees and recommended.
- We believe in "Paying it Forward." Some months offer 5 weeks. The school offers training to become complete musicians, therefore we do not charge our Enrolled Students for a 5th week, classes, rehearsals, clinics, workshops and concerts. Any extracurricular offerings from Senchant's Art of Teaching will be considered "Lesson Credits."
- Most lesson materials are provided by the school at no additional cost to our clients.
- Payment is made via automatic debit or cash. ACH Forms are available.
- We do not accept personal checks.

Scheduling:

- Students/Parents must commit to weekly lessons at a specific time.
- There is no charge for a 5th week in a calendar month. These extra lessons will be counted as lesson credits and used when cancellations arise. Students/Parents/Teachers can redeem when needed without penalty as long as the cancellation policy is followed. We recommend Students/Parents/Teachers communicate and document these extra lesson credits, i.e. "Date, Name of Student/Teacher & +# extra lesson" = "Monday 8/29 (5th Monday), Melody Jones +1" If another extra 5th week lesson happens before this previous one is redeemed, repeat formula. Students/Parents/Teachers should also date and communicate redeemed lesson credits. We believe in building earned time forward with our clients, instead of charging for these 5th week months that happen four times a year.
- A word on commitment: Skipping lessons regularly will not only impede a student's progress but will result in a lack of a student's devotion and interest in music lessons. It is also unfair to the teacher who has committed a specific monthly time slot for the student.
- In order to reschedule a lesson, please call the school or email Info@Senchant.com.
- Rescheduled lessons are not offered for tardiness, no-shows or same day cancellations. Gain time back by attending a class, workshop, etc any event and GET involved in your music education!
- Students are allowed one reschedule per month to plan things accordingly. This can cover multiple dates with more than 24hrs notice.

Practice:

- It is important that students make a commitment to their musical education.
- It is a responsibility of the student to schedule daily practice time.
- Parents of students should strongly encourage their child's daily practice routine.
- We recommend a designated area setup for a student's practice schedule.
- To ensure consistent practicing, leave the materials and the instrument out.

Rates:

- 30 minute lessons cost \$239.00 per month for enrollment.
- 60 minute lessons cost \$478.00 per month for enrollment.
- Late payment fee \$50.00 per month. (Payment due between the 17th and the 1st)
- One time refundable \$119.00 deposit. (With two week notice to quit, by the 15th)
- For Bigger discounts, check out our 3, 6 and 12 month tuition offers online under "Special Rates."
- Any single 30 minute or 60 minute lesson rate can be found online, see "Pay As You Go."

Cancellation Policy:

- Because of previous financial obligations, no tuition refunds will be issued. This includes trial offers and gift cards.
- No rescheduled lessons are offered for repeated cancellations (more than one per month), any forgotten lessons (no-shows) or same day cancellations.
- Rescheduled lesson times will be offered (for two or more missed dates) at the earliest convenience if the 24hr notice is followed or we cancel your lesson.
- For scheduling, please call or email the school at Info@Senchant.com

Discontinuation Policy:

- Enrollment is automatic and ongoing for each upcoming pay period in its entirety unless Senchant's Art of Teaching is otherwise notified.
- Written notification to discontinue must be made directly to the Info@Senchant.com by the 15th of the month. (two week notice to quit)
- If the two week notice to quit is given, your deposit will be returned to you.
- If a two week notice to quit is not given, the deposit will be forfeited.
- Because of previous financial obligations, there are no refunds offered for monthly tuition payments and trial offers.
- Rescheduled lessons and lesson credits are not offered after students discontinue.

Holidays, Snow Days, Vacations:

- We will always inform you of school closings. Never assume anything regarding our operations.
- There will be no tuition charged for missed lessons during a declared weather emergency. Public school closings do not affect Senchant's Art of Teaching's decision to close. Notification will be provided by phone, text and/or email as to whether or not we will be providing lessons in these cases.
- Senchant's Art of Teaching is closed on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.
- Students and teachers celebrating Passover, Easter, Rosh Hashanah, Christmas Eve are allowed to cancel lessons on those days without charge or penalty. Email Info@Senchant.com with your reason and with no less than 24 hours notice.
- Senchant's Art of Teaching does not follow any of the local schools varying vacation schedules.
- Our policies remain the same during the summer school vacation season. (July/August pay period)

Keep this for reference and use for reference when questions arise.

Please contact us directly if you have any other questions or concerns at

617.835.3500 or email Info@Senchant.com

Payment of tuition is acceptance of Senchant's Art of Teaching's policy